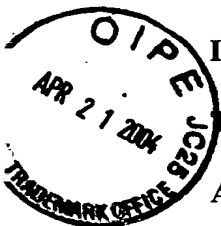


IN THE UNITED STATES PATENT AND TRADEMARK OFFICE



In re U.S. Patent Application of:

TODA

Application Number: 09/769,500

Filed: January 26, 2001

For: CUSTOMER INFORMATION CONTROL SYSTEM

Attorney Docket No.: TESJ.0025

Unit 3627
Examiner
Gort, Elaine L

Honorable Assistant Commissioner
for Patents
Washington, D.C. 20231

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COVER LETTER

Sir:

☒ The fee for submission of claims is calculated as shown below:

FOR	TOTAL WITH NEW CLAIMS ADDED	TOTAL CURRENTLY ON FILE	CLAIMS PAID	RATE	CALCULATION
Total Claims	14	14	4 (Over 20)	x \$18	0
Independent Claims	1	1	(Over 3)	x \$86	0
MULTIPLE DEPENDENT CLAIM(S)				+ \$290	0
REDUCTION FOR FILING BY SMALL ENTITY (note 37 C.F.R. §§ 1.9, 1.27, 1.28). IF APPLICABLE, VERIFIED STATEMENT MUST BE ATTACHED				x ½	
				TOTAL	0.00

In addition, the below-identified communications are submitted in the above-captioned application or proceeding:

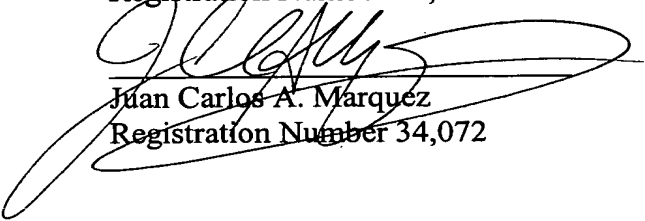
☒ Response to Office Action
(with Claim Amendments)
☐ Substitute Specification
☐ Preliminary Amendment
☐ Other _____

☐ Petition for Extension of Time 3 mos.
☐ Terminal Disclaimer
☐ Letter to Draftsperson (___ sheets)
☐ Assignment
☐ Petition under _____

- ☐ Please charge my **Deposit Account Number** _____ in the amount of _____ to cover the fees for _____. A duplicate copy of this paper is enclosed.
- ☐ A check in the amount of **\$0.00** to cover the fee is enclosed.
- ☒ The Commissioner is hereby authorized to charge any additional fees associated with this communication including fees under 37 C.F.R. § 1.16 and 1.17, or credit any overpayment to **Deposit Account Number 08-1480**.

Respectfully submitted,

Stanley P. Fisher
Registration Number 24,344



Juan Carlos A. Marquez
Registration Number 34,072

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April 21, 2004

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AF

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re U.S. Patent Application of:

TODA

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**Honorable Assistant Commissioner
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Washington, D.C. 20231**

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Examiner
Gort, Elaine L**

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RESPONSE AND AMENDMENT UNDER 37 C.F.R. § 1.111

Sir:

This is in response to the Office Action dated January 21, 2004, the period for response to which expires on April 21, 2004. Please amend portions of the above identified application as follows: